



CERTIFICATE

_____ of Contribution Awarded to _____

Arpit Khurana

Has successfully contributed and published a paper

**MANAGING PRODUCT RECAL AND CUSTOMER LOYALTY
IN CASE OF AUTOMOBILE INDUSTRY**

In an

International Peer Reviewed & Referred

Scholarly Research Journal For

Interdisciplinary Studies

E- ISSN 2278 - 8808 & P-ISSN 2319-4766, SJIF 2016:6.177

UGC APPROVED SR. NO. 49366

NOV-DEC, 2017 Volume 4, Issue 37, Released On 04/01/2018

Certificate No. SRJIS 113/113/2018
www.srjis.com



A handwritten signature in black ink, appearing to read "Dr. Yashpal D. Netragaonkar".

Dr. Yashpal D. Netragaonkar
Editor-In-Chief for SR Journals